

Leadership & Management

Supervisory Skills

Course Details

Price

£325.00

Start date

17 March 2026

Length

Full day (09:00-17:00)

CPD Points

7.00

Course Overview

This Supervisory Skills Workshop assumes limited previous people management experience and progressively develops delegates through a series of practical tasks, ultimately providing a foundation for excellence in supervisory skills.

Course Content

- Key management skills, qualities and characteristics
- Understanding personal development as a supervisor
- Improving team performance
- Managing communication
- Performance development; understanding the corporate landscape
- Time management and prioritisation
- Team work and leadership

- Managing difficult situations and conflicts

Benefits

Supervisors are an important asset to any business and this course will provide you with the necessary skills to carry out a supervisory role.

Next Steps

If you would like to book a place on this course please click on the **'Book Course'** button to the right of this page and login or register for a user account to complete your booking(s). Any queries please do not hesitate to contact us via admin@gta.gg or call us on 01481 224570.

If no date is scheduled for this course at the present time please click on the **'Register Interest'** button and login or register for a user account so that we can add you to our course interest register. This register allows us to contact our tutors and finalise dates for a course as soon as we have a few people who have expressed their interest, so the more delegates who register their interest, the sooner we can schedule a particular course.

Course Tutor

Susie Crowder

Susie Crowder, BA Hons, MBA, CMgr, MCMI Susie is a consultant and non-executive director with over 15 years' experience across a number of industry sectors. With a strong background in consulting and business development, Susie draws on her practical experiences to deliver a workshop that provides real business insight to best practice management and leadership.