

Leadership & Management

Mastering Mentoring

Course Details

Price

£395.00

Length

2 half days (09:00-12:30)

Course Overview

Mentoring is a rewarding partnership between two people. The mentor is usually an experienced person who believes in a person's talents and is committed to helping them succeed. The mentee is usually a less experienced person who is keen and willing to develop their skills to be the best that they can be.

Mentoring is a skill that *you can learn* and can be used to help develop members of your own team as well as colleagues across your organisation.

Mentoring partnerships can be mutually beneficial and rewarding - both professionally and personally. Mentors can develop leadership skills and gain a personal sense of satisfaction, knowing that they have helped someone.

Content

Both sides can gain a lot from the mentoring relationship, but there may be challenges to overcome for new mentors. In this workshop we will cover:

- What mentoring is and how this differs to coaching

- The benefits of mentoring to you, your mentee and your organisation
- What you have to offer as a mentor
- The importance of communication in mentoring
- Emotional Intelligence and building trust in the mentoring relationship
- Answering questions and listening skills; you do not need to know everything
- Setting boundaries, setting effective goals, and maintaining regular contact

There will be an opportunity to practice your mentoring skills during the workshop.

Benefits

"Show me a successful individual and I'll show you someone who had real positive influences in their life. I don't care what you do for a living—if you do it well I'm sure there was someone cheering you on or showing the way. A mentor." — Denzel Washington.

At some point in your career, you may become a mentor. When you take on this role, you will be regarded as a trusted advisor in the workplace. Taking on a mentorship role has huge benefits to both you and your employer: you can develop your leadership skills, share your knowledge and life experiences and provide guidance and advice to help your mentee achieve their goals. As well as seeing your own skills improve you will enjoy the satisfaction of seeing your mentee improve their own personal skills, helping them become the best that they can be.

Next Steps

If you would like to book a place on this course please click on the **'Book Course'** button to the right of this page and login or register for a user account to complete your booking(s). Any queries please do not hesitate to contact us via admin@gta.gg or call us on 01481 244570.

If no date is scheduled for this course at the present time please click on the **'Register Interest'** button and login or register for a user account so that we can add you to our course interest register. This register allows us to contact our tutors and finalise dates for a course as soon as we have a few people who have expressed their interest, so the more delegates who register their interest, the sooner we can schedule a particular course.

Course Tutor

Jill Clark

Jill is a qualified trainer and coach and holds a Diploma in Company Direction (Institute of Directors). Jill has over 25 years retail experience and was formerly Director of Customer Service at Specsavers. She is a Non -Executive Director of the Channel Islands Coop & Island FM and a Jurat in the Royal Court of Guernsey. Jill is experienced in leadership management, customer service, effective communication and retail best practice. Jill delivers Chartered Management Institute qualifications as well as coaching and mentoring. Jill can work with teams and individuals to improve their effectiveness and leadership skills, developing action plans to help individual unlock their potential, impact and influence in their personal and working lives. Drawing on leadership and experiences of working with individuals at every level, Jill is passionate about helping individuals be the best that they can be.