

# Managing Team Performance

## Course Details

**Price**

£215.00

**Start date**

26 February 2026

**Length**

Half day (09:00-12.30)

**CPD Points**

3.50

## Course Overview

This course will focus on the key skills and everyday tools to develop individual and team performance.

## Course Content

- Understanding key elements for managing performance
- Setting clear expectations
- Exploring the power of effective feedback
- Using everyday tools to support performance management
- Establishing development for everyone

## Benefits

A fundamental role for a Manager is to get the best from their people. Having a continuous approach to managing performance clarifies expectations and ensures a sense of purpose. This enables people to develop and there is a forward focus. Delivering effective feedback is the cornerstone to this approach.

## Next Steps

If you would like to book a place on this course please click on the **'Book Course'** button to the right of this page and login or register for a user account to complete your booking(s). Any queries please do not hesitate to contact us via [admin@gta.gg](mailto:admin@gta.gg) or call us on 01481 224570.

If no date is scheduled for this course at the present time click on the **'Register Interest'** button and login or register for a user account so that we can add you to our course interest register. This register allows us to contact our tutors and finalise dates for a course as soon as we have a few people who have expressed their interest, so the more delegates who register their interest, the sooner we can schedule a particular course.

## Course Tutor

### Kay Stephan

Kay Stephan, FCIPD, is the Managing Director of Mirador, a learning and development consultancy. She has over 20 years' experience working in partnership with a variety of private and public sector organisations, including the GTA University Centre. Interventions range from designing and delivering bespoke management development events, coaching, designing and delivering assessment centres, to the design and delivery of personal effectiveness workshops. Kay has specific expertise developing webinars and implementing Social Learning Systems. Her approach is warm, pragmatic and perceptive.