

# Effective Team Working

## Course Details

**Price**

£325.00

**Start date**

2 June 2026

**Length**

09:00 - 16:45

**CPD Points**

6.75

## Course Overview

Effective team leaders have a combination of skills and qualities and know just when and how to use them. This course will explore what it takes to get the best from your team and will look at personal qualities for both team leaders and team members.

## Course Content

### Explore and understand the characteristics of a High Performing Team

- Identify Good to Great
- Understand the 5 dysfunctions of a team

### Exploring team roles

- What makes the energy flow
- Identify own role preferences and understand how they impact and influence the team

### Resolving team differences

- Difference between healthy and unhealthy differences
- Establish team norms for dealing with differences

### Developing team goals

- Team values
- Bringing the organisation vision to life

### Continual team development

- Keeping team spirit and engagement fresh
- Celebrating success

## Benefits

Looking at personal qualities for both team leaders and team members gives opportunities to get to the heart of how to keep your team engaged and achieving results.

## Next Steps

If you would like to book a place on this course please click on the **'Book Course'** button to the right of this page and login or register for a user account to complete your booking(s). Any queries please do not hesitate to contact us via [admin@gta.gg](mailto:admin@gta.gg) or call us on 01481 224570. If no date is scheduled for this course at the present time please click on the **'Register Interest'** button and login or register for a user account so that we can add you to our course interest register. This register allows us to contact our tutors and finalise dates for a course as soon as we have a few people who have expressed their interest, so the more delegates who register their interest, the sooner we can schedule a particular course.

## Course Tutor

### Kay Stephan

Kay Stephan, FCIPD, is the Managing Director of Mirador, a learning and development consultancy. She has over 20 years' experience working in partnership with a variety of private and public sector organisations, including the GTA University Centre. Interventions range from designing and delivering bespoke management development events, coaching, designing and delivering assessment centres, to

the design and delivery of personal effectiveness workshops. Kay has specific expertise developing webinars and implementing Social Learning Systems. Her approach is warm, pragmatic and perceptive.